

# Office of Administrative Hearings State of California



## Third Annual Caseload Statistics and Hearing Timeframe Report to the Legislature

September 2016

**Department of General Services  
Office of Administrative Hearings**

**Report to the Legislature, the Legislative Analyst's Office and  
the Department of Finance**

**Executive Summary**

This report is required by supplemental budget language Item Number 7760-001-0666 of the California State Budget Act. This is the third annual report to the Legislature. The supplemental budget language Item 7760-001-0666 requires the Office of Administrative Hearings (OAH) to provide the following:

The OAH within the Department of General Services shall submit a report to the Department of Finance and the Joint Legislative Budget Committee no later than September 1 of each year for the five years beginning in 2014. This report shall include, but not be limited to, the following caseload statistics and hearing timeframe information, covering the previous fiscal year:

- a) For all OAH cases before an Administrative Law Judge (ALJ), excluding Keyhea, State Hospital, and Public Works Contract Arbitration cases where only Pro Tem Administrative Law Judges (Pro Tem) are used:

| <b>Section A – Office of Administrative Hearings (broken down by OAH Office)</b> | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>Special Education Division</b> | <b>Total</b> |
|----------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|-----------------------------------|--------------|
| i. Number of cases filed during the fiscal year                                  | 3,404              | 1,581          | 1,656             | 1,420            | 4,364                             | 12,425       |
| ii. Number of cases closed during the fiscal year                                | 3,426              | 1,594          | 1,878             | 1,494            | 4,282                             | 12,674       |
| iii. Number of decisions issued during the fiscal year                           | 1,301              | 786            | 711               | 517              | 118                               | 3,433        |
| iv. Number of authorized ALJ positions                                           | 26                 | 12.8           | 13                | 13               | 33                                | 97.8         |
| v. Number of filled ALJ positions as of the end of the fiscal year               | 21                 | 9.8            | 13                | 10               | 32                                | 85.8         |
| vi. Number of Pro Tem hours billed during the fiscal year                        | 2,687              | 1,193.25       | 1,701             | 1,189            | 5,911.5                           | 12,681.75    |

b) For all cases filed in the Special Education Division:

| <b>Section B - Special Education Division</b>                                                                                                |  | <b>Total</b> |
|----------------------------------------------------------------------------------------------------------------------------------------------|--|--------------|
| i. Number of due process cases filed during the fiscal year                                                                                  |  | 4,364        |
| a. Due Process only                                                                                                                          |  | 19           |
| b. Mediation only                                                                                                                            |  | 239          |
| c. Hearing and mediation                                                                                                                     |  | 4,106        |
| ii. Number of cases closed without decision during fiscal year                                                                               |  | 4,164        |
| iii. Number of decisions issued during the fiscal year                                                                                       |  | 118          |
| iv. Average number of days per hearing conducted during the fiscal year                                                                      |  | 4            |
| v. Average number of days between the filing of a district-filed due process complaint and the issuance of a decision during the fiscal year |  | 136.7        |
| vi. Average number of days between the filing of a student-filed due process complaint and the issuance of a decision during the fiscal year |  | 177.9        |
| vii. Number of filled ALJ positions as of the end of the fiscal year                                                                         |  | 32           |
| viii. Number of Pro Tem hours billed during the fiscal year                                                                                  |  | 5,911.5      |

c) For all cases filed in the General Jurisdiction Division (cases to be broken down by OAH office where the case was filed):

| <b>Section C - General Jurisdiction Division for Fiscal Year</b>          | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento*</b> | <b>San Diego</b> | <b>Total</b> |
|---------------------------------------------------------------------------|--------------------|----------------|--------------------|------------------|--------------|
| i. Number of cases filed during the fiscal year                           | 3,404              | 1,581          | 3,327              | 1,420            | 9,732        |
| ii. Number of cases closed without decision during the fiscal year        | 2,126              | 808            | 1,222              | 975              | 5,131        |
| iii. Number of cases that went to hearing** during the fiscal year        | 1,634              | 923            | 2,492              | 630              | 5,679        |
| iv. Average number of days per hearing during the fiscal year             | 1.38               | 1.28           | 1.22               | 1.27             | 1.28         |
| v. Total number of decisions issued*** during the fiscal year             | 1,301              | 786            | 2,167              | 517              | 4,771        |
| vi. Total number of filled ALJ positions as of the end of the fiscal year | 21                 | 8.8            | 12                 | 9                | 50.8         |
| vii. Total number of Pro Tem hours billed during the fiscal year          | 2,687              | 1,193.25       | 1,701              | 1,189            | 6,770.25     |

\*Sacramento cases included Department of State Hospitals and Department of Corrections and Rehabilitation (Keyhea) hearings for all of OAH. \*\*\*"Went to hearing," for item C-iii, was defined to include evidentiary hearings, law & motion hearings, interim order hearings and petition hearings. \*\*\*\*"Decisions issued" for item C-v, was defined to mean a final administrative decision after an evidentiary hearing. Many cases in which some form of hearing was conducted did not result in a final administrative decision.

- d) All Department of Consumer Affairs (DCA) cases filled in the General Jurisdiction Division (cases to be broken down by DCA Board and Bureau, and by the OAH office where the case was filed):

| <b>Section D - Department of Consumer Affairs Totals</b>                                                                                                               | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>Total</b> |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------|
| i. Number of cases filed during the fiscal year                                                                                                                        | 1,732              | 842            | 932               | 769              | 4,275        |
| ii. Total number of cases that went to hearing* during the fiscal year                                                                                                 | 788                | 429            | 486               | 308              | 2,011        |
| iii. Average number of days per hearing during the fiscal year                                                                                                         | 1.24               | 1.14           | 1.34              | 1.22             | 1.24         |
| iv. Number of decisions issued** during the fiscal year                                                                                                                | 601                | 351            | 356               | 254              | 1,562        |
| v. Average number of days between case submission to issuance of the proposed decision for proposed decisions issued during the fiscal year                            | 20.89              | 17.12          | 20.18             | 23.81            | 20.36        |
| vi. Average number of days between filing of a request to set a hearing and the issuance of the proposed decision for proposed decisions issued during the fiscal year | 187                | 141            | 181               | 217              | 180          |

\*"Went to hearing," for item D-ii, was defined to include evidentiary hearings, law & motion hearings, interim order hearings and petition hearings. \*\*\*"Decisions issued" for item D-iv, was defined to mean a final administrative decision after an evidentiary hearing. Many cases in which some form of hearing was conducted did not result in a final administrative decision.

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**Section D-i. Number of cases filed during the fiscal year by DCA agency and OAH offices.**

| <b>DCA agency</b>                                                                                       | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Acupuncture Board</b>                                                                                | 6                  | 5              | 3                 | 2                | 16                 |
| <b>Board for Professional Engineers, Land Surveyors and Geologists</b>                                  | 1                  | 0              | 1                 | 0                | 2                  |
| <b>Board for Professional Engineers, Land Surveyors and Geologists - Engineers &amp; Land Surveyors</b> | 15                 | 8              | 5                 | 7                | 35                 |
| <b>Board of Accountancy</b>                                                                             | 36                 | 4              | 10                | 7                | 57                 |
| <b>Board of Barbering and Cosmetology</b>                                                               | 19                 | 9              | 29                | 33               | 90                 |
| <b>Board of Behavioral Sciences</b>                                                                     | 44                 | 17             | 23                | 17               | 101                |
| <b>Board of Chiropractic Examiners</b>                                                                  | 17                 | 5              | 8                 | 9                | 39                 |
| <b>Board of Occupational Therapy</b>                                                                    | 3                  | 3              | 1                 | 3                | 10                 |
| <b>Board of Optometry</b>                                                                               | 1                  | 3              | 2                 | 2                | 8                  |
| <b>Board of Pharmacy</b>                                                                                | 105                | 33             | 62                | 53               | 253                |
| <b>Board of Podiatric Medicine</b>                                                                      | 5                  | 1              | 0                 | 0                | 6                  |
| <b>Board of Psychology</b>                                                                              | 16                 | 5              | 9                 | 7                | 37                 |
| <b>Board of Registered Nursing</b>                                                                      | 259                | 196            | 167               | 178              | 800                |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians</b>                | 14                 | 0              | 7                 | 3                | 24                 |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing</b>                     | 89                 | 30             | 57                | 26               | 202                |

| <b>DCA agency</b>                                                               | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Bureau for Private Postsecondary Education</b>                               | 13                 | 11             | 5                 | 5                | 34                 |
| <b>Bureau of Automotive Repair</b>                                              | 34                 | 93             | 27                | 41               | 195                |
| <b>Bureau of Automotive Repair - Smog Check</b>                                 | 113                | 0              | 41                | 21               | 175                |
| <b>Bureau of Real Estate</b>                                                    | 254                | 79             | 117               | 39               | 489                |
| <b>Bureau of Real Estate Appraisers</b>                                         | 3                  | 6              | 1                 | 0                | 10                 |
| <b>Bureau of Security and Investigative Services</b>                            | 25                 | 14             | 3                 | 8                | 50                 |
| <b>Bureau of Security and Investigative Services - Alarm Companies</b>          | 0                  | 0              | 1                 | 0                | 1                  |
| <b>Bureau of Security and Investigative Services - Private Investigators</b>    | 1                  | 0              | 0                 | 0                | 1                  |
| <b>California Architects Board</b>                                              | 4                  | 4              | 1                 | 0                | 9                  |
| <b>Cemetery and Funeral Bureau - Crematories</b>                                | 1                  | 3              | 0                 | 1                | 5                  |
| <b>Cemetery and Funeral Bureau - Establishments</b>                             | 5                  | 0              | 0                 | 0                | 5                  |
| <b>Contractors State License Board</b>                                          | 370                | 140            | 238               | 171              | 919                |
| <b>Court Reporters Board of California</b>                                      | 1                  | 1              | 1                 | 1                | 4                  |
| <b>Dental Board of California</b>                                               | 34                 | 15             | 13                | 20               | 82                 |
| <b>Dental Hygiene Committee of California</b>                                   | 0                  | 1              | 2                 | 1                | 4                  |
| <b>Electronic and Appliance Repair, Home Furnishings and Thermal Insulation</b> | 0                  | 0              | 2                 | 0                | 2                  |
| <b>Landscape Architects Technical Committee</b>                                 | 0                  | 1              | 0                 | 0                | 1                  |

| <b>DCA agency</b>                                                                        | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Medical Board of California</b>                                                       | 164                | 127            | 55                | 60               | 406                |
| <b>Osteopathic Medical Board of California</b>                                           | 5                  | 6              | 4                 | 6                | 21                 |
| <b>Physical Therapy Board of California</b>                                              | 7                  | 7              | 8                 | 9                | 31                 |
| <b>Physician Assistant Board</b>                                                         | 9                  | 3              | 6                 | 3                | 21                 |
| <b>Professional Fiduciaries Bureau</b>                                                   | 0                  | 0              | 0                 | 1                | 1                  |
| <b>Respiratory Care Board</b>                                                            | 15                 | 3              | 0                 | 12               | 30                 |
| <b>Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board</b>          | 8                  | 1              | 4                 | 2                | 15                 |
| <b>Structural Pest Control Board</b>                                                     | 19                 | 5              | 11                | 10               | 45                 |
| <b>Veterinary Medical Board and Registered Veterinary Technician Examining Committee</b> | 17                 | 3              | 8                 | 11               | 39                 |
| <b>OAH Total</b>                                                                         | <b>1,732</b>       | <b>842</b>     | <b>932</b>        | <b>769</b>       | <b>4,275</b>       |

*Space intentionally left blank.*

**Section D-ii. Total number of cases that went to hearing during the fiscal year by DCA agency and OAH offices**

| <b>DCA agency</b>                                                                                       | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Acupuncture Board</b>                                                                                | 3                  | 3              | 0                 | 0                | 6                  |
| <b>Board for Professional Engineers, Land Surveyors and Geologists</b>                                  | 0                  | 0              | 0                 | 0                | 0                  |
| <b>Board for Professional Engineers, Land Surveyors and Geologists - Engineers &amp; Land Surveyors</b> | 2                  | 0              | 1                 | 4                | 7                  |
| <b>Board of Accountancy</b>                                                                             | 16                 | 5              | 5                 | 1                | 27                 |
| <b>Board of Barbering and Cosmetology</b>                                                               | 18                 | 10             | 27                | 28               | 83                 |
| <b>Board of Behavioral Sciences</b>                                                                     | 15                 | 6              | 28                | 7                | 56                 |
| <b>Board of Chiropractic Examiners</b>                                                                  | 8                  | 1              | 6                 | 1                | 16                 |
| <b>Board of Occupational Therapy</b>                                                                    | 1                  | 1              | 1                 | 1                | 4                  |
| <b>Board of Optometry</b>                                                                               | 1                  | 2              | 1                 | 1                | 5                  |
| <b>Board of Pharmacy</b>                                                                                | 54                 | 16             | 30                | 27               | 127                |
| <b>Board of Podiatric Medicine</b>                                                                      | 0                  | 0              | 1                 | 0                | 1                  |
| <b>Board of Psychology</b>                                                                              | 5                  | 2              | 5                 | 2                | 14                 |
| <b>Board of Registered Nursing</b>                                                                      | 99                 | 76             | 85                | 53               | 313                |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians</b>                | 6                  | 0              | 9                 | 3                | 18                 |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing</b>                     | 49                 | 18             | 21                | 20               | 108                |



| <b>DCA agency</b>                                                               | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Bureau for Private Postsecondary Education</b>                               | 6                  | 4              | 4                 | 1                | 15                 |
| <b>Bureau of Automotive Repair</b>                                              | 12                 | 66             | 11                | 26               | 115                |
| <b>Bureau of Automotive Repair - Smog Check</b>                                 | 65                 | 0              | 42                | 7                | 114                |
| <b>Bureau of Real Estate</b>                                                    | 155                | 38             | 50                | 21               | 264                |
| <b>Bureau of Real Estate Appraisers</b>                                         | 5                  | 0              | 0                 | 0                | 5                  |
| <b>Bureau of Security and Investigative Services</b>                            | 19                 | 13             | 3                 | 3                | 38                 |
| <b>Bureau of Security and Investigative Services - Alarm Companies</b>          | 0                  | 0              | 1                 | 0                | 1                  |
| <b>Bureau of Security and Investigative Services - Private Investigators</b>    | 1                  | 0              | 0                 | 0                | 1                  |
| <b>California Architects Board</b>                                              | 2                  | 3              | 0                 | 1                | 6                  |
| <b>Cemetery and Funeral Bureau - Crematories</b>                                | 1                  | 2              | 1                 | 1                | 5                  |
| <b>Cemetery and Funeral Bureau - Establishments</b>                             | 0                  | 0              | 0                 | 0                | 0                  |
| <b>Contractors State License Board</b>                                          | 123                | 89             | 92                | 51               | 355                |
| <b>Court Reporters Board of California</b>                                      | 0                  | 0              | 2                 | 0                | 2                  |
| <b>Dental Board of California</b>                                               | 0                  | 0              | 2                 | 0                | 2                  |
| <b>Dental Hygiene Committee of California</b>                                   | 12                 | 10             | 8                 | 6                | 36                 |
| <b>Electronic and Appliance Repair, Home Furnishings and Thermal Insulation</b> | 0                  | 0              | 1                 | 0                | 1                  |
| <b>Landscape Architects Technical Committee</b>                                 | 0                  | 1              | 0                 | 0                | 1                  |

| <b>DCA agency</b>                                                                        | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Medical Board of California</b>                                                       | 75                 | 45             | 28                | 20               | 168                |
| <b>Osteopathic Medical Board of California</b>                                           | 2                  | 5              | 5                 | 2                | 14                 |
| <b>Physical Therapy Board of California</b>                                              | 2                  | 5              | 3                 | 1                | 11                 |
| <b>Physician Assistant Board</b>                                                         | 2                  | 3              | 2                 | 4                | 11                 |
| <b>Professional Fiduciaries Bureau</b>                                                   | 0                  | 0              | 0                 | 1                | 1                  |
| <b>Respiratory Care Board</b>                                                            | 8                  | 3              | 2                 | 5                | 18                 |
| <b>Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board</b>          | 1                  | 1              | 1                 | 2                | 5                  |
| <b>Structural Pest Control Board</b>                                                     | 14                 | 1              | 5                 | 4                | 24                 |
| <b>Veterinary Medical Board and Registered Veterinary Technician Examining Committee</b> | 6                  | 0              | 2                 | 4                | 12                 |
| <b>OAH Total</b>                                                                         | <b>788</b>         | <b>429</b>     | <b>486</b>        | <b>308</b>       | <b>2,011</b>       |

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**Section D-iii. Average number of days per hearing held during the fiscal year by DCA agency and OAH offices.**

| <b>DCA agency</b>                                                                                       | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Acupuncture Board</b>                                                                                | 2.00               | 2.00           | 0.00              | 0.00             | 2.00               |
| <b>Board for Professional Engineers, Land Surveyors and Geologists</b>                                  | 0.00               | 0.00           | 0.00              | 0.00             | 0.00               |
| <b>Board for Professional Engineers, Land Surveyors and Geologists - Engineers &amp; Land Surveyors</b> | 1.00               | 0.00           | 1.00              | 1.00             | 1.00               |
| <b>Board of Accountancy</b>                                                                             | 1.00               | 1.20           | 1.50              | 1.00             | 1.07               |
| <b>Board of Barbering and Cosmetology</b>                                                               | 1.06               | 1.00           | 1.00              | 1.00             | 1.01               |
| <b>Board of Behavioral Sciences</b>                                                                     | 1.00               | 1.00           | 1.18              | 1.29             | 1.136              |
| <b>Board of Chiropractic Examiners</b>                                                                  | 1.50               | 1.00           | 1.00              | 1.00             | 1.25               |
| <b>Board of Occupational Therapy</b>                                                                    | 1.00               | 1.00           | 1.00              | 1.00             | 1.00               |
| <b>Board of Optometry</b>                                                                               | 2.00               | 1.00           | 1.00              | 1.00             | 1.20               |
| <b>Board of Pharmacy</b>                                                                                | 1.13               | 1.25           | 1.17              | 1.33             | 1.20               |
| <b>Board of Podiatric Medicine</b>                                                                      | 1.40               | 1.40           | 2.20              | 1.50             | 1.86               |
| <b>Board of Psychology</b>                                                                              | 1.09               | 1.16           | 1.56              | 1.00             | 1.22               |
| <b>Board of Registered Nursing</b>                                                                      | 1.09               | 1.16           | 1.56              | 1.00             | 1.22               |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians</b>                | 1.00               | 0.00           | 1.11              | 2.00             | 1.22               |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing</b>                     | 1.02               | 1.11           | 1.14              | 1.05             | 1.06               |

| <b>DCA agency</b>                                                               | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Bureau for Private Postsecondary Education</b>                               | 2.00               | 1.00           | 1.50              | 3.00             | 1.66               |
| <b>Bureau of Automotive Repair</b>                                              | 1.00               | 1.08           | 1.27              | 1.08             | 1.09               |
| <b>Bureau of Automotive Repair - Smog Check</b>                                 | 1.00               | 0.00           | 1.02              | 1.00             | 1.01               |
| <b>Bureau of Real Estate</b>                                                    | 1.12               | 1.03           | 1.04              | 1.10             | 1.09               |
| <b>Bureau of Real Estate Appraisers</b>                                         | 1.40               | 0.00           | 0.00              | 0.00             | 1.40               |
| <b>Bureau of Security and Investigative Services</b>                            | 1.00               | 1.00           | 1.00              | 1.00             | 1.00               |
| <b>Bureau of Security and Investigative Services - Alarm Companies</b>          | 0.00               | 0.00           | 1.00              | 0.00             | 1.00               |
| <b>Bureau of Security and Investigative Services - Private Investigators</b>    | 1.00               | 0.00           | 0.00              | 0.00             | 1.00               |
| <b>California Architects Board</b>                                              | 1.00               | 1.00           | 0.00              | 1.00             | 1.00               |
| <b>Cemetery and Funeral Bureau - Crematories</b>                                | 5.00               | 2.00           | 1.00              | 1.00             | 2.20               |
| <b>Cemetery and Funeral Bureau - Establishments</b>                             | 0.00               | 0.00           | 0.00              | 0.00             | 0.00               |
| <b>Contractors State License Board</b>                                          | 1.24               | 1.17           | 1.15              | 1.18             | 1.19               |
| <b>Court Reporters Board of California</b>                                      | 0.00               | 0.00           | 1.00              | 0.00             | 1.00               |
| <b>Dental Board of California</b>                                               | 1.17               | 1.00           | 1.75              | 1.67             | 1.33               |
| <b>Dental Hygiene Committee of California</b>                                   | 0.00               | 0.00           | 1.00              | 0.00             | 1.00               |
| <b>Electronic and Appliance Repair, Home Furnishings and Thermal Insulation</b> | 0.00               | 0.00           | 1.00              | 0.00             | 1.00               |
| <b>Landscape Architects Technical Committee</b>                                 | 0.00               | 1.00           | 0.00              | 0.00             | 1.00               |

| <b>DCA agency</b>                                                                        | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Medical Board of California</b>                                                       | 2.19               | 1.20           | 2.86              | 1.65             | 1.97               |
| <b>Osteopathic Medical Board of California</b>                                           | 1.00               | 1.40           | 1.00              | 1.50             | 1.21               |
| <b>Physical Therapy Board of California</b>                                              | 1.00               | 1.00           | 1.00              | 1.00             | 1.00               |
| <b>Physician Assistant Board</b>                                                         | 1.00               | 1.00           | 2.50              | 4.50             | 2.55               |
| <b>Professional Fiduciaries Bureau</b>                                                   | 0.00               | 0.00           | 0.00              | 2.00             | 2.00               |
| <b>Respiratory Care Board</b>                                                            | 1.38               | 1.00           | 4.00              | 1.40             | 1361               |
| <b>Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board</b>          | 1.00               | 1.00           | 2.00              | 1.00             | 1.20               |
| <b>Structural Pest Control Board</b>                                                     | 1.00               | 1.00           | 1.00              | 1.00             | 1.00               |
| <b>Veterinary Medical Board and Registered Veterinary Technician Examining Committee</b> | 1.67               | 0.00           | 5.00              | 1.25             | 2.08               |
| <b>OAH Total</b>                                                                         | <b>1.24</b>        | <b>1.14</b>    | <b>1.34</b>       | <b>1.22</b>      | <b>1.24</b>        |

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**Section D-iv. Total number of decisions issued during the fiscal year by DCA agency and OAH offices.**

| <b>DCA agency</b>                                                                                       | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Acupuncture Board</b>                                                                                | 3                  | 3              | 1                 | 0                | 7                  |
| <b>Board for Professional Engineers, Land Surveyors and Geologists</b>                                  | 0                  | 0              | 0                 | 0                | 0                  |
| <b>Board for Professional Engineers, Land Surveyors and Geologists - Engineers &amp; Land Surveyors</b> | 2                  | 0              | 1                 | 3                | 6                  |
| <b>Board of Accountancy</b>                                                                             | 14                 | 3              | 4                 | 1                | 22                 |
| <b>Board of Barbering and Cosmetology</b>                                                               | 12                 | 10             | 21                | 26               | 69                 |
| <b>Board of Behavioral Sciences</b>                                                                     | 13                 | 5              | 24                | 6                | 48                 |
| <b>Board of Chiropractic Examiners</b>                                                                  | 7                  | 1              | 6                 | 1                | 15                 |
| <b>Board of Occupational Therapy</b>                                                                    | 1                  | 1              | 1                 | 1                | 4                  |
| <b>Board of Optometry</b>                                                                               | 1                  | 2              | 1                 | 1                | 5                  |
| <b>Board of Pharmacy</b>                                                                                | 46                 | 16             | 24                | 19               | 105                |
| <b>Board of Podiatric Medicine</b>                                                                      | 0                  | 0              | 1                 | 0                | 1                  |
| <b>Board of Psychology</b>                                                                              | 6                  | 2              | 3                 | 3                | 14                 |
| <b>Board of Registered Nursing</b>                                                                      | 85                 | 65             | 61                | 45               | 256                |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians</b>                | 4                  | 0              | 9                 | 2                | 15                 |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing</b>                     | 38                 | 17             | 15                | 16               | 86                 |

| <b>DCA agency</b>                                                               | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Bureau for Private Postsecondary Education</b>                               | 2                  | 2              | 2                 | 2                | 8                  |
| <b>Bureau of Automotive Repair</b>                                              | 8                  | 56             | 10                | 24               | 98                 |
| <b>Bureau of Automotive Repair - Smog Check</b>                                 | 52                 | 0              | 35                | 8                | 95                 |
| <b>Bureau of Real Estate</b>                                                    | 132                | 36             | 45                | 20               | 233                |
| <b>Bureau of Real Estate Appraisers</b>                                         | 5                  | 0              | 0                 | 0                | 5                  |
| <b>Bureau of Security and Investigative Services</b>                            | 12                 | 10             | 1                 | 2                | 25                 |
| <b>Bureau of Security and Investigative Services - Alarm Companies</b>          | 0                  | 0              | 0                 | 0                | 0                  |
| <b>Bureau of Security and Investigative Services - Private Investigators</b>    | 1                  | 0              | 0                 | 0                | 1                  |
| <b>California Architects Board</b>                                              | 0                  | 3              | 0                 | 1                | 4                  |
| <b>Cemetery and Funeral Bureau - Crematories</b>                                | 0                  | 2              | 1                 | 0                | 3                  |
| <b>Cemetery and Funeral Bureau - Establishments</b>                             | 0                  | 0              | 0                 | 0                | 0                  |
| <b>Contractors State License Board</b>                                          | 64                 | 58             | 50                | 35               | 207                |
| <b>Court Reporters Board of California</b>                                      | 0                  | 0              | 1                 | 0                | 1                  |
| <b>Dental Board of California</b>                                               | 9                  | 9              | 7                 | 6                | 31                 |
| <b>Dental Hygiene Committee of California</b>                                   | 0                  | 0              | 0                 | 0                | 0                  |
| <b>Electronic and Appliance Repair, Home Furnishings and Thermal Insulation</b> | 0                  | 0              | 1                 | 0                | 1                  |
| <b>Landscape Architects Technical Committee</b>                                 | 0                  | 1              | 0                 | 0                | 1                  |

| <b>DCA agency</b>                                                                        | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Medical Board of California</b>                                                       | 58                 | 40             | 15                | 13               | 126                |
| <b>Osteopathic Medical Board of California</b>                                           | 2                  | 4              | 5                 | 1                | 12                 |
| <b>Physical Therapy Board of California</b>                                              | 2                  | 4              | 3                 | 1                | 10                 |
| <b>Physician Assistant Board</b>                                                         | 0                  | 0              | 1                 | 3                | 4                  |
| <b>Professional Fiduciaries Bureau</b>                                                   | 0                  | 0              | 0                 | 1                | 1                  |
| <b>Respiratory Care Board</b>                                                            | 6                  | 1              | 2                 | 4                | 13                 |
| <b>Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board</b>          | 1                  | 0              | 0                 | 2                | 3                  |
| <b>Structural Pest Control Board</b>                                                     | 10                 | 0              | 5                 | 3                | 18                 |
| <b>Veterinary Medical Board and Registered Veterinary Technician Examining Committee</b> | 5                  | 0              | 0                 | 4                | 9                  |
| <b>OAH Total</b>                                                                         | <b>601</b>         | <b>351</b>     | <b>356</b>        | <b>254</b>       | <b>1,562</b>       |

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**Section D-v. Average number of days between case submission to issuance of the proposed decision for proposed decisions issued during the fiscal year by DCA agency and OAH offices.**

| <b>DCA agency</b>                                                                                       | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Acupuncture Board</b>                                                                                | 16.33              | 32.67          | 14.00             | 0.00             | 23.00              |
| <b>Board for Professional Engineers, Land Surveyors and Geologists</b>                                  | 0.00               | 0.00           | 0.00              | 0.00             | 0.00               |
| <b>Board for Professional Engineers, Land Surveyors and Geologists - Engineers &amp; Land Surveyors</b> | 23.50              | 0.00           | 23.00             | 36.67            | 30.00              |
| <b>Board of Accountancy</b>                                                                             | 21.14              | 21.00          | 16.00             | 7.00             | 19.55              |
| <b>Board of Barbering and Cosmetology</b>                                                               | 21.33              | 13.90          | 20.29             | 24.12            | 20.99              |
| <b>Board of Behavioral Sciences</b>                                                                     | 26.92              | 14.60          | 25.46             | 31.83            | 25.52              |
| <b>Board of Chiropractic Examiners</b>                                                                  | 25.57              | 30.00          | 15.00             | 5.00             | 20.27              |
| <b>Board of Occupational Therapy</b>                                                                    | 25.00              | 1.00           | 24.00             | 8.00             | 14.50              |
| <b>Board of Optometry</b>                                                                               | 22.00              | 5.50           | 26.00             | 15.00            | 14.80              |
| <b>Board of Pharmacy</b>                                                                                | 19.46              | 16.94          | 18.71             | 23.47            | 19.63              |
| <b>Board of Podiatric Medicine</b>                                                                      | 0.00               | 0.00           | 20.00             | 0.00             | 20.00              |
| <b>Board of Psychology</b>                                                                              | 25.67              | 19.50          | 13.33             | 15.67            | 20.00              |
| <b>Board of Registered Nursing</b>                                                                      | 23.05              | 19.55          | 20.52             | 24.80            | 21.87              |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians</b>                | 23.00              | 0.00           | 17.11             | 26.00            | 19.87              |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing</b>                     | 19.13              | 19.12          | 19.67             | 26.06            | 20.51              |

| <b>DCA agency</b>                                                               | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Bureau for Private Postsecondary Education</b>                               | 23.50              | 20.00          | 17.00             | 29.00            | 22.38              |
| <b>Bureau of Automotive Repair</b>                                              | 17.63              | 12.16          | 23.00             | 17.83            | 15.10              |
| <b>Bureau of Automotive Repair - Smog Check</b>                                 | 14.54              | 0.00           | 18.71             | 20.88            | 16.61              |
| <b>Bureau of Real Estate</b>                                                    | 21.84              | 16.08          | 23.11             | 25.90            | 21.55              |
| <b>Bureau of Real Estate Appraisers</b>                                         | 20.00              | 0.00           | 0.00              | 0.00             | 20.00              |
| <b>Bureau of Security and Investigative Services</b>                            | 22.17              | 20.00          | 18.00             | 20.00            | 20.96              |
| <b>Bureau of Security and Investigative Services - Alarm Companies</b>          | 0.00               | 0.00           | 0.00              | 0.00             | 0.00               |
| <b>Bureau of Security and Investigative Services - Private Investigators</b>    | 9.00               | 0.00           | 0.00              | 0.00             | 9.00               |
| <b>California Architects Board</b>                                              | 0.00               | 22.00          | 0.00              | 27.00            | 23.25              |
| <b>Cemetery and Funeral Bureau - Crematories</b>                                | 0.00               | 28.00          | 24.00             | 0.00             | 26.67              |
| <b>Cemetery and Funeral Bureau - Establishments</b>                             | 0.00               | 0.00           | 0.00              | 0.00             | 0.00               |
| <b>Contractors State License Board</b>                                          | 24.92              | 17.76          | 19.38             | 24.29            | 21.47              |
| <b>Court Reporters Board of California</b>                                      | 0.00               | 0.00           | 0.00              | 0.00             | 0.00               |
| <b>Dental Board of California</b>                                               | 23.22              | 17.89          | 23.14             | 20.83            | 21.19              |
| <b>Dental Hygiene Committee of California</b>                                   | 0.00               | 0.00           | 0.00              | 0.00             | 0.00               |
| <b>Electronic and Appliance Repair, Home Furnishings and Thermal Insulation</b> | 0.00               | 0.00           | 10.00             | 0.00             | 10.00              |
| <b>Landscape Architects Technical Committee</b>                                 | 0.00               | 29.00          | 0.00              | 0.00             | 29.00              |

| <b>DCA agency</b>                                                                        | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Medical Board of California</b>                                                       | 18.03              | 16.83          | 16.60             | 25.08            | 18.21              |
| <b>Osteopathic Medical Board of California</b>                                           | 5.00               | 22.00          | 26.40             | 29.00            | 21.58              |
| <b>Physical Therapy Board of California</b>                                              | 11.00              | 17.50          | 21.67             | 28.00            | 18.50              |
| <b>Physician Assistant Board</b>                                                         | 0.00               | 0.00           | 15.00             | 31.33            | 27.25              |
| <b>Professional Fiduciaries Bureau</b>                                                   | 0.00               | 0.00           | 0.00              | 29.00            | 29.00              |
| <b>Respiratory Care Board</b>                                                            | 20.50              | 15.00          | 24.50             | 24.50            | 21.92              |
| <b>Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board</b>          | 30.00              | 0.00           | 0.00              | 15.00            | 20.00              |
| <b>Structural Pest Control Board</b>                                                     | 15.60              | 0.00           | 7.20              | 22.00            | 14.33              |
| <b>Veterinary Medical Board and Registered Veterinary Technician Examining Committee</b> | 22.60              | 0.00           | 0.00              | 23.75            | 23.11              |
| <b>OAH Total</b>                                                                         | <b>20.89</b>       | <b>17.12</b>   | <b>20.18</b>      | <b>23.81</b>     | <b>20.36</b>       |

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**Section D-vi. Average number of days between the filing of a request to set a hearing and the issuance of the proposed decision for proposed decisions issued during the fiscal year by DCA agency and OAH offices.**

| <b>DCA agency</b>                                                                                       | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Acupuncture Board</b>                                                                                | 206                | 172            | 73                | 0                | 172                |
| <b>Board for Professional Engineers, Land Surveyors and Geologists</b>                                  | 0                  | 0              | 0                 | 0                | 0                  |
| <b>Board for Professional Engineers, Land Surveyors and Geologists - Engineers &amp; Land Surveyors</b> | 304                | 0              | 52                | 257              | 239                |
| <b>Board of Accountancy</b>                                                                             | 69                 | 173            | 76                | 40               | 83                 |
| <b>Board of Barbering and Cosmetology</b>                                                               | 189                | 105            | 148               | 182              | 162                |
| <b>Board of Behavioral Sciences</b>                                                                     | 137                | 125            | 152               | 277              | 161                |
| <b>Board of Chiropractic Examiners</b>                                                                  | 238                | 155            | 67                | 36               | 150                |
| <b>Board of Occupational Therapy</b>                                                                    | 252                | 87             | 79                | 94               | 128                |
| <b>Board of Optometry</b>                                                                               | 202                | 39             | 70                | 279              | 126                |
| <b>Board of Pharmacy</b>                                                                                | 170                | 130            | 151               | 209              | 166                |
| <b>Board of Podiatric Medicine</b>                                                                      | 0                  | 0              | 492               | 0                | 492                |
| <b>Board of Psychology</b>                                                                              | 207                | 369            | 251               | 199              | 238                |
| <b>Board of Registered Nursing</b>                                                                      | 166                | 143            | 139               | 134              | 148                |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians</b>                | 35                 | 0              | 217               | 320              | 182                |
| <b>Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing</b>                     | 136                | 103            | 106               | 169              | 130                |

| <b>DCA agency</b>                                                               | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|---------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Bureau for Private Postsecondary Education</b>                               | 206                | 142            | 160               | 451              | 240                |
| <b>Bureau of Automotive Repair</b>                                              | 336                | 138            | 269               | 309              | 209                |
| <b>Bureau of Automotive Repair - Smog Check</b>                                 | 171                | 0              | 276               | 302              | 221                |
| <b>Bureau of Real Estate</b>                                                    | 169                | 152            | 208               | 202              | 177                |
| <b>Bureau of Real Estate Appraisers</b>                                         | 209                | 0              | 0                 | 0                | 209                |
| <b>Bureau of Security and Investigative Services</b>                            | 207                | 130            | 280               | 321              | 189                |
| <b>Bureau of Security and Investigative Services - Alarm Companies</b>          | 0                  | 0              | 0                 | 0                | 0                  |
| <b>Bureau of Security and Investigative Services - Private Investigators</b>    | 90                 | 0              | 0                 | 0                | 90                 |
| <b>California Architects Board</b>                                              | 0                  | 142            | 0                 | 369              | 199                |
| <b>Cemetery and Funeral Bureau - Crematories</b>                                | 0                  | 273            | 103               | 0                | 216                |
| <b>Cemetery and Funeral Bureau - Establishments</b>                             | 0                  | 0              | 0                 | 0                | 0                  |
| <b>Contractors State License Board</b>                                          | 0                  | 142            | 0                 | 369              | 223                |
| <b>Court Reporters Board of California</b>                                      | 0                  | 0              | 140               | 0                | 140                |
| <b>Dental Board of California</b>                                               | 184                | 84             | 233               | 349              | 198                |
| <b>Dental Hygiene Committee of California</b>                                   | 0                  | 0              | 0                 | 0                | 0                  |
| <b>Electronic and Appliance Repair, Home Furnishings and Thermal Insulation</b> | 0                  | 0              | 328               | 0                | 328                |
| <b>Landscape Architects Technical Committee</b>                                 | 0                  | 247            | 0                 | 0                | 247                |

| <b>DCA agency</b>                                                                        | <b>Los Angeles</b> | <b>Oakland</b> | <b>Sacramento</b> | <b>San Diego</b> | <b>OAH average</b> |
|------------------------------------------------------------------------------------------|--------------------|----------------|-------------------|------------------|--------------------|
| <b>Medical Board of California</b>                                                       | 236                | 131            | 183               | 267              | 199                |
| <b>Osteopathic Medical Board of California</b>                                           | 41                 | 145            | 132               | 40               | 113                |
| <b>Physical Therapy Board of California</b>                                              | 43                 | 81             | 133               | 152              | 96                 |
| <b>Physician Assistant Board</b>                                                         | 0                  | 0              | 112               | 382              | 314                |
| <b>Professional Fiduciaries Bureau</b>                                                   | 0                  | 0              | 0                 | 604              | 604                |
| <b>Respiratory Care Board</b>                                                            | 192                | 31             | 338               | 219              | 210                |
| <b>Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board</b>          | 108                | 0              | 0                 | 93               | 98                 |
| <b>Structural Pest Control Board</b>                                                     | 144                | 0              | 36                | 111              | 106                |
| <b>Veterinary Medical Board and Registered Veterinary Technician Examining Committee</b> | 410                | 0              | 0                 | 80               | 263                |
| <b>OAH Total</b>                                                                         | <b>187</b>         | <b>141</b>     | <b>181</b>        | <b>217</b>       | <b>180</b>         |

This report provides the required data requested by the California State Budget Act.

If you have any questions regarding this report, please contact Carlos Trejoby phone at (916) 263-0759 or by email at [Carlos.Trejo@dgs.ca.gov](mailto:Carlos.Trejo@dgs.ca.gov).